

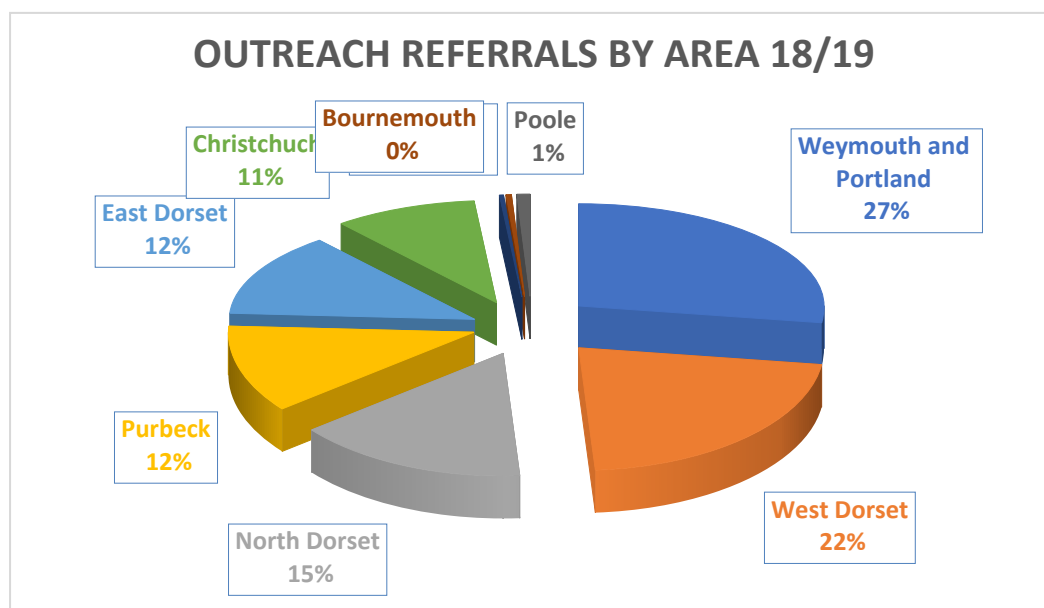
## DVA EQIA Appendix 1 – service user demographics

### Referrals received

The number of referrals received during the reporting period of 01 April 2018 to 31 March 2019 was **1154**. Of those, 183 were referred for refuge, during this year there were 81 refuge spaces available. 102 referrals were either not suitable for the service, they declined support, or they failed to arrive. All agencies involved with the client were contacted to ensure an alternative support package could be offered.

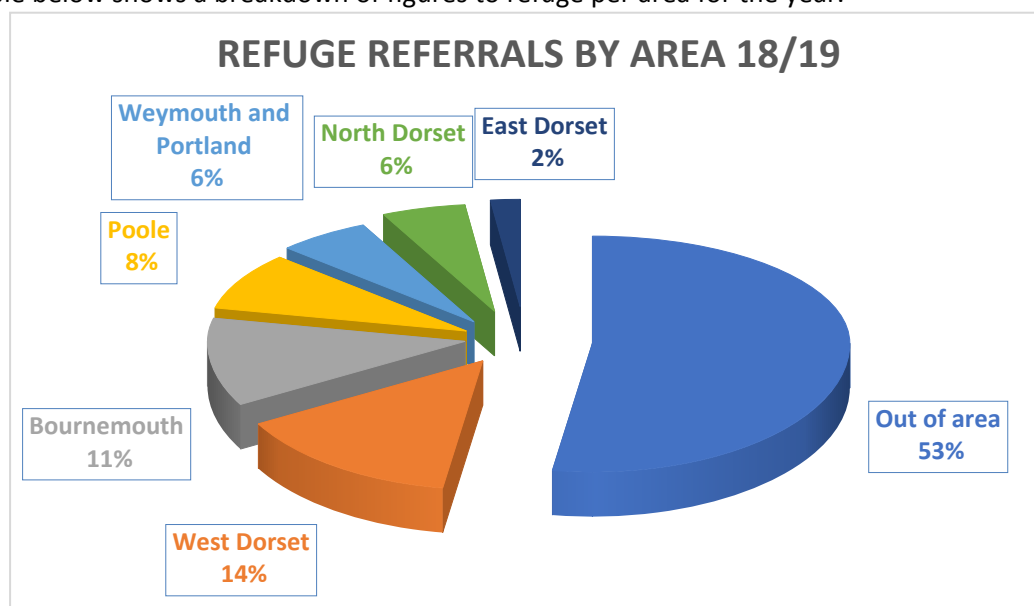
There were 971 were referrals for outreach support.

95% of all outreach referrals received some form of outreach support within community enabling those people to stay in their homes.



Weymouth & Portland consistently has the highest number of referrals to You First (27% of referrals), this is an increase of 4% from 17/18.

The table below shows a breakdown of figures to refuge per area for the year.



## DVA EQIA Appendix 1 – service user demographics

The table below shows the hotspots by individual postcodes of where the clients live within Dorset for this reporting period. We have highlighted those areas where there is an increase of more than 10% in green and a decrease of 10% in amber. (Some areas where there is a rural location may indicate a dip in referrals, but these are included within the ICEP figures)

Postcode	Referrals 17/18	Referrals 18/19
DT4 - Weymouth	116	162
BH23 - Christchurch	66	113
Out of Area	80	97
DT1 - Dorchester	43	83
DT11 - Blandford	67	63
BH20 - Wareham	48	62
DT3 - Surrounding villages of Weymouth	61	62
BH21 - Wimborne	50	57
DT6 - Bridport	43	49
BH1- BH15 - Bournemouth & Poole	35	48
DT5 - Portland	36	43
BH16 - Purbeck	19	41
DT2 - Surrounding villages of Dorchester	28	39
BH19 - Swanage	21	39
BH22 - Ferndown	29	31
Not known	62	29
SP7 - Shaftesbury	31	29
DT10 - Sturminster Newton	15	25
SP8 - Surrounding villages of Shaftesbury	20	25
DT9 - Sherborne	34	22
BH31 - Verwood	12	14
DT7 - Lyme Regis	10	7
DT8 - Bournemouth	9	7
BH24 - Ringwood	6	5
BH17 & BH18 - Broadstone	0	2
<b>TOTAL</b>	<b>941</b>	<b>1154</b>

### Diversity

Of the 1154 referrals received: -

1028 were female (89% of referrals)

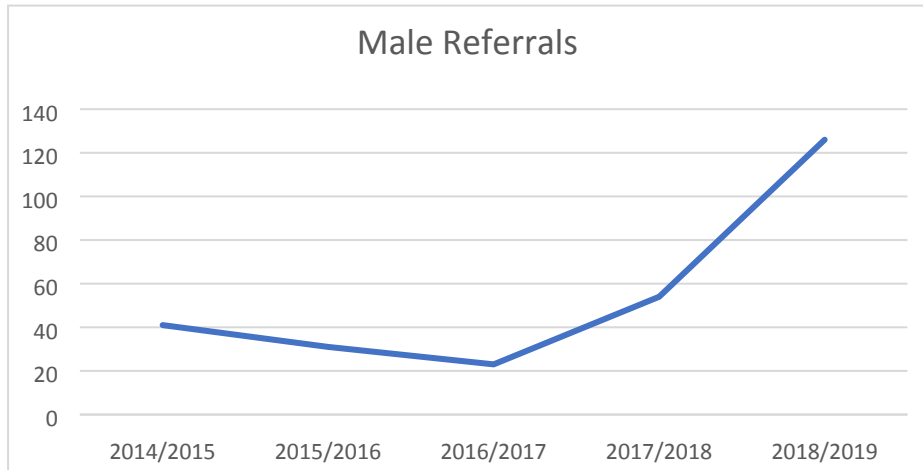
126 were male (11% of referrals)

2 were transgender.

126 referrals for men were received, this is an increase from 54 referrals in 17/18 which only equated to 6% of referrals. The figure for 18/19 is slightly below the national average that is 13.2% (Mankind)

This graph below demonstrates the steady rise in male referrals to the service since 2016/17. We believe ICEP has helped gain access to hard to reach parts of the community, including male clients.

## DVA EQIA Appendix 1 – service user demographics



### Ethnic origin of referrals

Of the 1154 referrals received,

- 1000 x White British
- 61 x Unknown \*
- 38 x White Other / European / Irish
- 28 x Mixed Other
- 13 x Asian British / Indian
- 7 x Black British / African
- 7 x Gypsy / Traveller

\* If information is not passed on at referral by an agency and the client does not engage with the service there are times that we are unable to obtain this information.

86% of referrals identified themselves as White British. When comparing outreach and refuge it is evident that we receive far more diverse referrals with regards to the client's ethnic origin when being referred from out of area into refuge.

White British referral figures are in line with the ethnic origin of the residents living in Dorset.

### LGBTQ

Of the **1154** referrals:

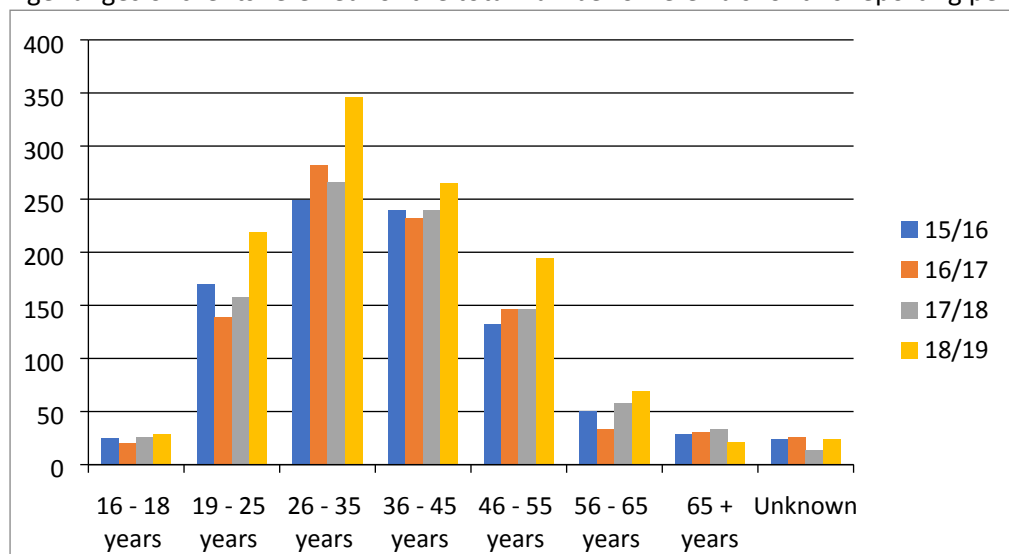
- 973 identified themselves as heterosexual
- 163 unknown or refused to answer
- 16 identified themselves as lesbian / gay
- 2 identified themselves as bi-sexual

There has been an increase of 'unknown' as this information has not been given at referral and we have been unable to ascertain the information.

## DVA EQIA Appendix 1 – service user demographics

### Age

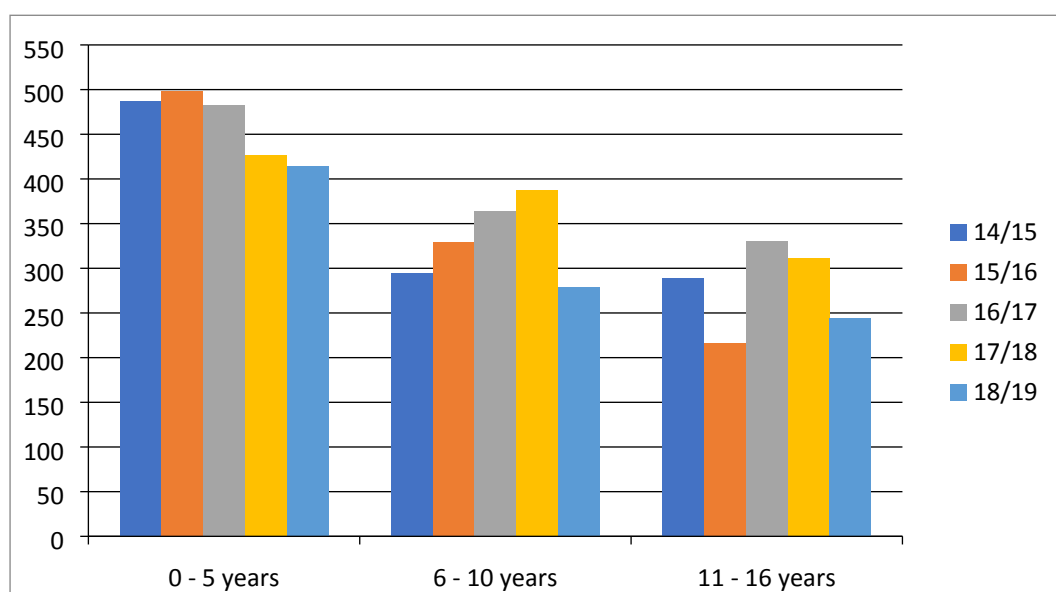
Age ranges of clients referred for the total number of referrals for this reporting period.



The majority of our referrals are within the age brackets between 26 - 45 years. This year has seen large increases in these age ranges, especially 26 – 35 years. There has been a drop within the 65+ years that we saw last year, some of these referrals are working within the ICEP team and not recorded within this report.

### Children

The total number of children (excluding pregnancies) currently known to the service is **937** and the table below shows their age ranges per referred household, year on year.



Children between the ages of 0 - 5 years continue to be the highest age range known to the service. There has been a decrease of children across all ages this year, a decrease of 16%. It should be noted that last year we recorded pregnancies which we are now unable to capture, and this would show a

## DVA EQIA Appendix 1 – service user demographics

higher number of children known to the service. The dip in children known to the service may also be due to us advertising more single rooms in refuge rather than family rooms.

There was a total of **34** young people aged 17 -18 living within the same household as the client but whom, following discussions, chose not to receive individual support from You First. All were offered other services and signposted where appropriate.

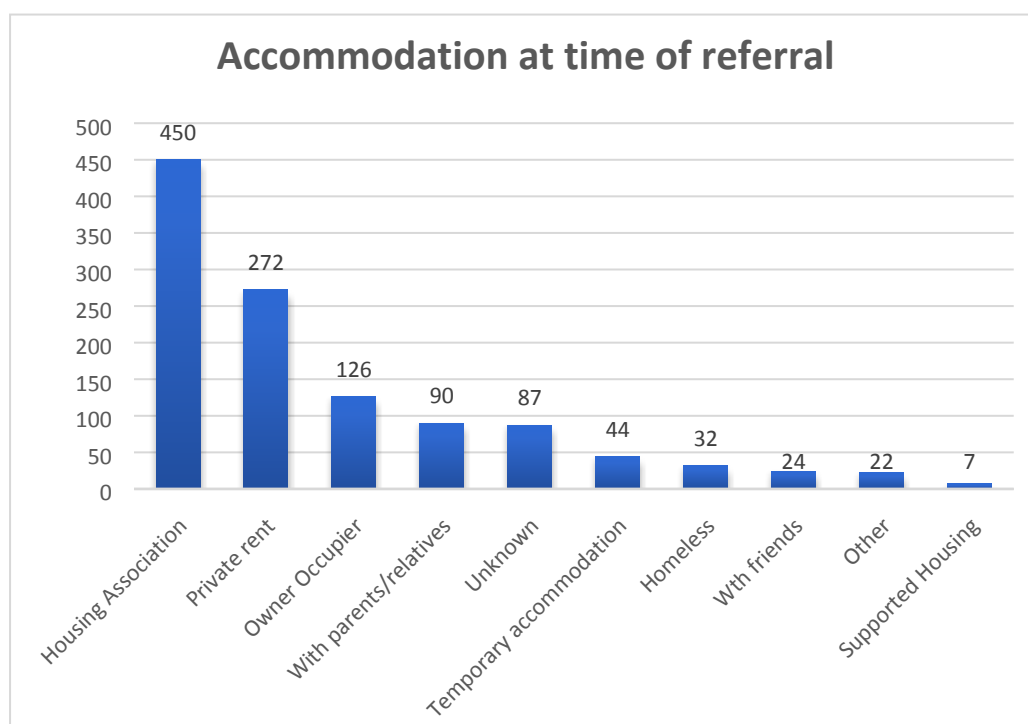
Overall, the total number of children and young people under the age of 18 years (excluding pregnancies) living with domestic abuse, and who are known to the service, is **971**.

There continues to be little referrals from agencies who work directly with children and their families equating to only 7% of all of our referrals into the service.

These figures do not include all the children referred to the CYPDAA and are just those reflected within the **1154** clients referred to the Integrated Services.

### Accommodation at time of referral

The graph below shows the clients current accommodation at time of referral.



\* Other = Prison, Hotel, Army, Shared Accommodation, Hostel, Refuge, Caravan and Sofa Surfing

39% of referrals were residing in in a Housing Association property when referred and only 6 referrals were from a housing association.

The service has seen a 62% decrease in 'unknown' accommodation details for this year due to changes in how this is recorded on the case management system, this has shown increases in both Housing Association (93% increase), Private Rented (80% increase).

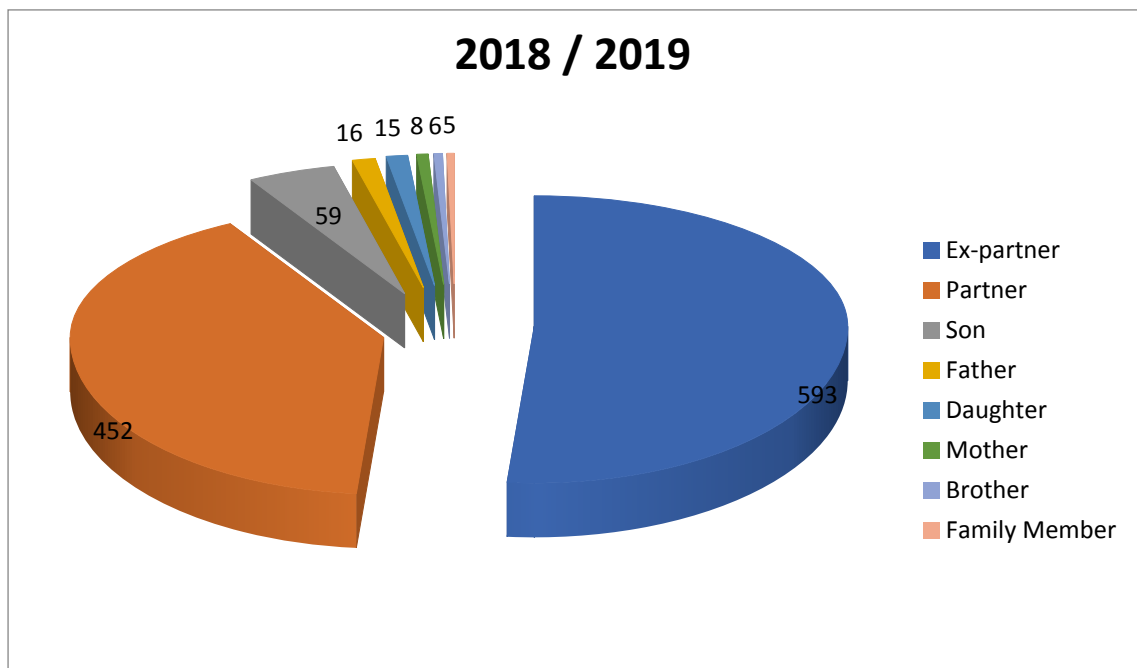
## DVA EQIA Appendix 1 – service user demographics

Referrals for 'Homeless' clients has remained the same as last year.

The service makes every attempt to record the housing situation of the client. Some referrals such as the police PPN's do not include accommodation details and where caseworkers may be unable to contact, we have been unable to ascertain this information.

### Perpetrator report

The graph below shows the perpetrators relationship with the client.



Although ex- partners remain the highest, we have seen a 136% increase of referrals for clients who are still in the relationship with the perpetrator. In addition, there has also been a large increase of referrals to the service where the son has been the perpetrator to the client.